

THE BEACH HOUSE

AT HOLLOWAYS

Terms & Conditions:

1. The Beach House is available to you for holiday purposes only for the period booked and paid for.
2. Keys will be made available from the owner on arrival, at which time you will be asked to sign a copy of these Terms and Conditions.
3. The property is available from 2pm on the day of your arrival and is to be vacated by 10am on the day of your departure, unless prior arrangements have been made and agreed to by the owner.
4. On vacating, the premises are to be securely locked and the keys left in the letterbox.
5. Bookings will only be confirmed on receipt of a 30% deposit. Full and final payment must be made 30 days prior to your arrival date. Confirmed bookings made less than 30 days prior to your arrival date must be paid in full not less than 48 hours following confirmation.
6. In the event that you cancel your booking, for whatever reason, any monies paid at that time are non-refundable unless the house can be rebooked to recover the loss. The owner reserves the right to apply this condition at its discretion.
7. All bed linen, bath and swimming towels are provided. Should you require extra linen services, or extra linen during your stay, prior arrangements should be made and the associated costs paid prior to arrival.
8. Unless otherwise stipulated, NO PETS ALLOWED.
9. As the owners do not cover your personal belongs under their insurance policy, and they take no responsibility for any loss or damage of personal belongs in or on the property, it is strongly recommend you purchase travel insurance.
10. A telephone line is connected to The Beach House. The number is (07) 4055 0366 and the line can be used for incoming calls and to make outgoing local calls. It is suggested you purchase a Telstra Phone Away Card for interstate or international calls, or calls to mobile phones.
11. Broadband internet connection is available free of charge to guests up to a limit of 300MB per stay. Any usage of the internet in addition to this amount will be charged to the guest's credit card at \$0.20 per MB.
12. Notification of any breakages, loss, damages or maintenance must be reported to the owner immediately. Any costs associated with the above, caused by you or your invited guests are required to be paid for.
13. Additional cleaning required above and beyond the normal service will be charged to the guest's credit card at a cost of \$35 per hour.
14. The owner will accept no responsibility for any inconvenience with machinery breakdown; however, the owner's best endeavours to repair, replace or hire an alternative will be undertaken.
15. Loss of keys or remote controls will be charged to the guest's credit card.
16. The Beach House is ideally suited for 6 guests, however it can accommodate up to a maximum of 8 and there is an additional charge of \$66 per night for two extra guests above 6. You are required to advise the owner how many guests will be staying at The Beach House in advance and you will be quoted and charged accordingly.
17. Please remember that Hibiscus Lane is a residential area and we would ask you to respect the privacy and comfort of neighbours. We want you to enjoy your stay, but we have a strictly 'no party' policy.

Melanie & Russell Wicks

The Beach House, managed by Cairns Beachfront Properties

(Please Sign)

I/We accept the above Terms & Conditions: _____

Date: _____

(Please Print Details)

Name: _____

Address: _____

Home Ph: _____ Mobile: _____

Email: _____